# Servicing

# Withdrawal Request

Scottish Provident International Life Assurance Limited is a member of the Royal London 360 group of companies.

As this is an instruction to release money from your policy, it should be completed carefully and only after you have read the Important Notes overleaf. Please use blue ink and block capitals to complete this form. Please delete as appropriate where you see\*

Policy Number(s)			
Policyholders(s)			
_			
Residential Address of Policyholder(s)			
Telephone Number		E-mail Address	
I/We hereby request and authorise you to pay me/us by way of partial surrender, withdrawal(s) as specified below, in full satisfaction and discharge of those portions of the policy(ies). I/We understand that the unit allocation will be reduced in accordance with the number of units cancelled at the appropriate bid price. This instruction replaces any previous			
withdrawal or regular withdraw	val instructions held by Scottish Prov	vident International Life	Assurance Limited ("the Company").
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1. Amount of Withdrawal	GBP/USD/HKD/EUR/JPY*		
OR Percentage of Initial Investment amount % OR Maximum Withdrawal Allowed Without Penalty (Pooled policies only)			
2. Frequency	Once Only Monthly	Quarterly Half	Yearly
3. <b>Date of Withdrawal</b> (date that withdrawal will start to be processed on our systems)			
Upon receipt of instruc	ction by the Company <b>C</b>	DR Date (dd/mm,	/уууу)

Payment Instructions			
Payment Method	TT (£20 charge) OR BACS (no charge) OR Cheque		
	TT can be used for payments of any currency to UK or International bank accounts. BACS can only be used for Sterling payments to UK bank accounts. Cheques may require signing on the reverse by the payee before they can be paid into an account.		
Currency (proceeds will be paid in plan currency unless requested otherwise)	GBP USD HKD EUR JPY NOK Other		
Account Holder/Cheque Payee			
	Proceeds can only be paid to third parties in certain exceptional circumstances. An explanation of the relationship between the policy-owner(s) and the third party payee needs to be provided and further evidence relating to that relationship may be required.		
Bank Name (if applicable)			
Bank Address			
Bank Swift Code (International)	OR Bank Sort Code (UK only)		
	Swift Code must be either 8 or 11 digits		
Account Number or IBAN number for payment to banks within Europe			
Reference (Optional)			
Company (Please see 'S	dicate that you are forwarding the original withdrawal request by post or courier to the ending your request to us' overleaf for further information)		
<b>Signatures of policyholder(s)</b> (w. sign, continue on a separate shee	here the policy is held in Trust or by a Company all Trustees or Authorised Signatories should t if required)		
Signature(s)			
Date (dd/mm/yyyy)			
Signature(s)			
Date (dd/mm/yyyy)			

## Important Notes

It may be necessary to reduce the amount of your withdrawal if the requested amount will take the policy surrender value below the then Company permitted minimum policy value.

The minimum amount that can be withdrawn from the policy is:

One off withdrawal: GBP500/USD750/JPY85,000/EUR750/HKD6,000.

Regular withdrawal: GBP200/USD300/JPY34,000/EUR300/HKD2,400.

The Company requires one month's notice, in writing, to instigate or amend regular withdrawals.

#### Tax

UK residents may pay tax if they take partial surrenders (including regular withdrawals and any applicable investment adviser fees) in excess of 5% of the original investment from any policy in any policy year. Please consult your professional financial adviser for guidance.

#### **Data Protection**

Information supplied to us in connection with your policy will be held in both electronic and paper records. This information may be disclosed to and processed by companies within the Royal London Group, its reinsurers or any third parties which provide services relating to the policy. This may include sensitive personal data. If this happens, your details will stay confidential and will not be used for any other purpose. You have the right to see certain information held by us on payment of a fee, and you should make your request in writing to our Registered Office address.

### Personalised Policies Only (Select, Choice or Wrap)

Withdrawals will only proceed if there is enough money in the policy cash account. You will need to instruct the Company to sell a fund(s) to cover the withdrawal if there is not enough money in the cash account.

Settlement of a fund sale(s) is at the discretion of third party fund managers. The Company is unable to place a time scale on the settlement of a sale(s), but will endeavour to minimise any potential delays.

### Pooled Policies Only (Quantum, Momentum, Preference, Eclipse, Stratum, Veritas, CIP, IIP, IIC, MIP and BGP)

All withdrawals are processed on a forward pricing basis. This means that the funds a policy is invested in are sold at the bid price applicable on the next pricing day following receipt of your request.

Withdrawals are taken proportionately across the funds that a policy is invested in. Please advise if you require the withdrawal to be taken from a certain fund(s) only. If you wish to take the maximum amount from your policy while still leaving it active, then please tick the "maximum withdrawal" box overleaf.

If a fund switch request and withdrawal request are received on the same day the withdrawal will be processed on our systems first unless otherwise stated. The fund switch will proceed once the withdrawal has fully processed on our systems.

## Sending your request to us

Instructions received after 3pm UK time will be treated as having been received by us on the following business day. To ensure that your instruction is received on time, please send your request to the following dedicated fax number: +44 (0) 1624 677336.

We are happy to accept a faxed signed copy of your withdrawal request to start the withdrawal process, but we need to have received the original request by post or courier before the proceeds can be paid.

Our mailing address is Royal London 360°, Royal London House, Isle of Man Business Park, Cooil Road, Douglas, Isle of Man, IM2 2SP, British Isles.

## **Hong Kong policies**

If you took out your policy in Hong Kong and your policy number starts with the letter "H", then you have a Hong Kong policy.

The fax number to send your request to is +852 2956 2330. Instructions received after 5pm Hong Kong time will be treated as having been received by us on the following business day. Requests should be posted to our Hong Kong office: Royal London 360°, Suite 3605, 36F The Centre, 99 Queen's Road, Central, Hong Kong.

Confirmation of payment will be posted to you for one off withdrawals once payment has been sent.

Issued by Scottish Provident International Life Assurance Limited, a member of the Royal London 360 group of companies. Registered Office: Royal London House, Isle of Man Business Park, Cooil Road, Douglas, Isle of Man, IM2 2SP, British Isles. Telephone: +44 (0)1624 681681. Telephone calls may be recorded. Fax: +44 (0)1624 677336 or Website: www.royallondon360.com. This website contains products that are not authorised in Hong Kong and are not available to Hong Kong investors. The appointed representative in Hong Kong is Scottish Provident International Life Assurance Limited's Branch Office: Scottish Provident International Life Assurance Limited, Suite 3605, 36F The Centre, 99 Queen's Road, Central, Hong Kong. Scottish Provident International Life Assurance Limited is authorised by the Isle of Man Government Insurance and Pensions Authority. Registered in the Isle of Man Number 053002C. A Member of the Association of International Life Offices.

You can count on us  $\frac{ROYAL}{LONDON}$